

Medicaid Non-Emergency Medical Transportation Services

1. What is the current per mile rates transit providers charge other than TACC?
The total cost for Medicaid Transportation for fiscal year 16/17 was \$1,951,759.00 for a total of 68,961 trips.
2. What are the wait time rates transit providers charge? **Contracts currently state we do not pay for wait times. That should be factored into contracted costs.**
3. TACC provides about 40% of the Medicaid trips for the county. How many trips of the 60% are provided during the day, 6:00 am to 6:00 pm? (Trip definition: 1 trip to location and 1 trip home for this question and the questions below). **Cleveland County serves an average 5700 trips per month, of which 40% being provided by TACC. The remaining 60% administered by other vendors (3420 based on the above trip definition) are all serviced between 6a to 6p with the exceptions to # 6 & #7 below.**
4. How many Medicaid trips are provided in the evenings Monday through Friday? **No transports after 6 pm currently. However, it has happened minimally in the past, it's not enough to equate a percentage.**
5. How many Medicaid trips are provided on Saturday and Sunday? **Average 140 trips per month (looked at Feb 18 to Apr 18) (CST only) no other vendor works weekends**
6. How many of the weekend Medicaid trips are dialysis trips? **Average 130 dialysis (Feb 18 to Apr 18)**
7. What other types of trips are provided on Saturday and Sunday excluding dialysis? **Average 25 (Feb 18 to Apr 18)**
8. How many trips are there to Chapel Hill annually and how often? **From May 2017 to April of 2018 there were: 23 trips to Chapel Hill; 57 trips to Asheville; 5 trips to Wake Forest; and 36 trips to Durham**
9. Page 9 of RFP states "The contract price shall be firm during the contract period". There is the potential the successful bidder could have an unexpected increase in fuel or other administrative or operational cost? Could there be negotiations regarding a possible increase in the per mile rate price during the year? **No**